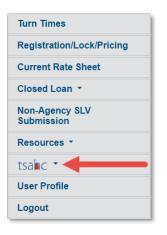
TSAHC – Upload Documents



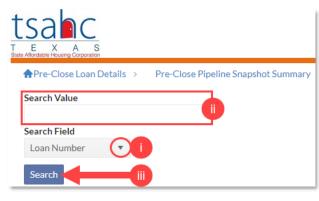
- Date Updated: December 2, 2024
 - 1. After logging into the system, click the **TSAHC logo** in the left navigation pane.



2. Under the **TSAHC logo**, click **Pre-Close Pipeline**.

tsalac 🔹
Rates and Announcements
Registration/Pricing
Pre-Close Pipeline
Reference Library
Product Matrices

- 3. Find your loan using one of the following methods:
 - a. Loan Search Method
 - i. Using the Search Field drop-down menu, select Loan Number or Last Name.
 - ii. Enter your loan number or the borrower's last name in the Search Value field.
 - iii. Click Search.



Lakeview Loan Servicing Proprietary and Confidential Orig: November 18, 2024 Correspondent Client TSAHC – Upload Documents in LoanDock Page 1 of 4

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- b. Pipeline Method
 - i. Under the **Pre-Close Pipeline Snapshot Summary**, select the status your loan is currently in.

Pre-Close Pipeline Snapshot Summary		
Pre-Close Status	Loan Count	
Pre-Close Submission Outstanding	37	
Pre-Close Package Received	8	
Pre-Close Review in Process	1	
Pre-Close Approved	5	

- ii. Locate the loan in the list of loans displayed and click the loan number to open the **Pre-Close Loan Details** screen.
- *Note:* Using both methods, only 25 results are displayed per page. You may need to navigate to later pages to locate your loan.
- 4. On the **Pre-Close Loan Details** screen, scroll down to view the **Conditions**, **Images**, and **Forms** tabs.

Note: You may upload images from the first or second loan file. They will be available in both files regardless of where they were uploaded.

- 5. To upload documents or images to the loan file, click **Images**.
- 6. Click the **Upload files to this loan** button.

nditions Images Forms	Upload files to this loan	
	Image Search	Q
File Name	Date Created	
0051540961_LOCK_792024154419_154421.pdf TRAINING1234567890_0051518073_Conditioner_Income_133254.pdf	07/09/2024 3:44 PM 08/14/2024 1:32 PM	

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7. In the **Select Files** pop-up box, click **Add files**, navigate to the location of your saved files, and select them to add to the upload.

Add files to the upload queue and click the start button.					
Filename	Size	Status			
Drag files here.			•		
Add files A Start upload	0 b	0%			

8. Once you see your document(s) in the Select files window, click Start upload.

Add files to the upload queue and click the start button.					
Filename	Size	Status			
Summers_UWCert.pdf	13 KB	0%	⊜ ^		
			*		
Add files Start upload	13 KB	0%			

Note: When the upload is complete, an "upload successful" message appears.



The system has processed All file(s) you have queued and cleared any open Missing Images/Critical Documentation deficiency! If there are any problems with the files you will receive an email notification of those details. This window will now close...



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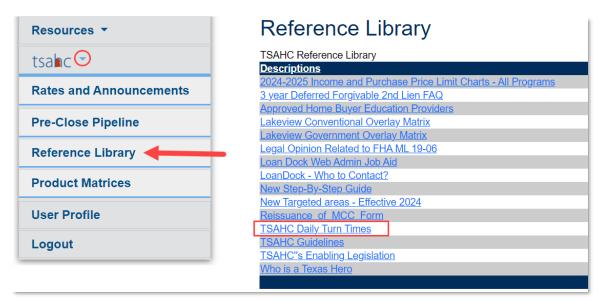


Date Updated: December 2, 2024

You will also be able to view the document you just uploaded in the Images section now.

onditions Images Forms	Upload files to this loan		
	Image Search Q		
File Name	Date Created		
0051540961_LOCK_792024154419_154421.pdf TRAINING1234567890_0051518073_Conditioner_Income_133254.pdf TRAINING1234567890_Summers_UWCert_092936.pdf	07/09/2024 3:44 PM 08/14/2024 1:32 PM 08/27/2024 09:29 AM		

Note: TSAHC's turn times for document reviews are located in the **Reference Library**.



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