Announcements

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Announcements:

Credit Expert Implementation

Loan Officers, please note that per our previous announcement about Credit Expert implementation in August you will be receiving on 07/31/2024 an automatic login to the service. Prior to that, you may attend training for using their new platform by registering with the link below on 07/30/2024. They offer these webinars on a bi-weekly basis incase you miss the one on that day.

Though you will be able to set up your password on 07/31/2024, our official implementation date is 08/15/2024. Therefore, you may attend either one or two of the bi-weekly trainings prior to being able to utilize their service.

Video Conferencing, Web Conferencing, Webinars, Screen Sharing.

Grant Funds:

Reminder that if you have grant funds on a file and the grant amount moves up or down, to please notify Mortgage Support of the new amount as we need to update that with FHLBC.

States we do not lend in:

There are a few states we do not do loans in. Here is that list: NY, HA, AK, and ME

Did you know we offer 5 variations of Mortgage Only Reports?

If you run into a new client or a past client that's looking to refinance their mortgage or take out a HELOC, you're more than likely going to need a Mortgage Only Report. To access a Mortgage Only Report you must *first pull a credit report (it can be a hard pull or soft pull credit)* to access your borrower's credit profile. Once you have completed this step you can access a Mortgage Only Report through our online portal.

Below are the step-by-step instructions on how to complete this process, please note that if you cannot find the file you may need to double check the login credentials you're using!

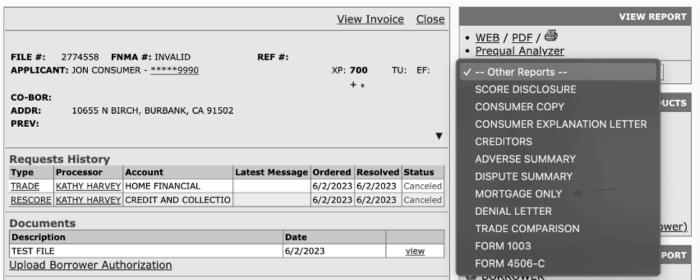


How to Access a Mortgage Only Report?

 Go to the current file number, you can access this by typing in the file number in the empty box in the top right-hand corner and then clicking the Go button.



Under the View Report SECTION click on Other Reports and then Mortgage Only.



3. In the top left-hand corner click on the dropdown to select what type of report and then in the top right-hand corner click the share button to print or download a copy.



If you have any questions please feel free to give our Customer Success Team a call at 800-327-3348 or shoot them an email at support@myadvantagescore.com.

Operations out of Office:

Sarah Sheahan out of office 7/22-7/23. Brenda to cover.

Thanks,